



PURCHASE PROTECTION PROGRAM

30 Day Satisfaction Protection

If for any reason, within 30 days from the date of installation, you're not satisfied with your new HotSpring® or Tiger River® Spa, HotSpring® Spas of Fox Valley will refund the purchase price of your new spa less a 10% restocking charge, or offer a one time exchange privilege less a 5% restocking charge provided the spa is still in like new condition and that we can arrange for pick-up from your home. (Special delivery, installation and related costs such as electrical contracting, use of crane, deliveries to destinations beyond our normal delivery area are not included)

Location Protection

Within six months of the original installation date, HotSpring® Spas of Fox Valley will gladly relocate your HotSpring® or Tiger River® Spa to any location on the property where we originally installed your spa. Our regular delivery requirements apply. (This offer is good for one move only and does not include related electrical and/or construction costs or the cost of a crane or any other equipment necessary other than our standard two or three man crew with factory dollies.)

Deposit Protection

Deposits are 100 percent refundable up until time of delivery.

Residual Value Protection

For up to 3 years, HotSpring® Spas of Fox Valley will guarantee the original purchaser a minimum of 50% of the spa purchase price as a trade-in value on the purchase of a new spa of greater value, providing the used spa is operable and in good condition. In addition, for the lifetime of your spa we will guarantee to pay you a reasonable value in trade for a new spa.

Referred Rebate Guarantee

When you refer a friend, neighbor, relative or co-worker who purchases a HotSpring® or Tiger River® Spa from HotSpring® Spas of Fox Valley, you will receive a rebate of either a check for \$50 or a \$75 coupon for water care supplies, accessories or service after your referral has taken delivery. The buyer must mention your name at the time of purchase. There is no limit to the number of rebates you can earn, up to the original purchase price of your spa.

Just Call Us Warranty Protection

HotSpring® Spas of Fox Valley (*not a third party*) will provide the parts and technical labor to perform all warranty work on your HotSpring® or Tiger River® Spa under the conditions set forth in the warranty provided by Watkins Manufacturing unless otherwise specified for a period of 60 months/5 years from the date of installation on all covered components and 84 months/7 years from the date of installation on the shell surface and structure. *All service is administered directly from the location where you purchased your spa.*

Trip Charge Protection

HotSpring® Spas of Fox Valley will not add a trip charge for at home service on your HotSpring® or Tiger River® Spa for repairs covered by the manufacturer's warranty as long as the spa resides in our normal service area. (50 mile radius of 1880 Lincoln Hwy., StC.).

Energy Cost Protection

For the first two years of ownership of your HotSpring® or Tiger River® spa, HotSpring® Spas of Fox Valley guarantees that your electrical cost of operation will not exceed an average of \$15.00 per month when the spa is used according to manufacturer's instructions. If the cost exceeds \$15.00 per month we will pay the difference. See our Energy Efficiency Guarantee for complete details.

Best Price Protection

If you bring us a written quote from another spa dealer for the same model spa in our inventory we will match that spa price if you purchase from us within 10 days, and we will give you an accessory coupon for your trouble. If within 30 days you find a spa you purchased from us advertised for less, we will refund the difference immediately upon presentation of the original advertisement. Finally, if within 60 days of your purchase we sell the same model spa for less we will pay you the difference immediately. This guarantee does not apply to demos or closeouts.

Alan Butters
Owner

***HotSpring® Spas Are The #1 Selling Brand For 20 Consecutive Years
and The ONLY Spa Rated A Best Buy Five Times By Consumer Digest***

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